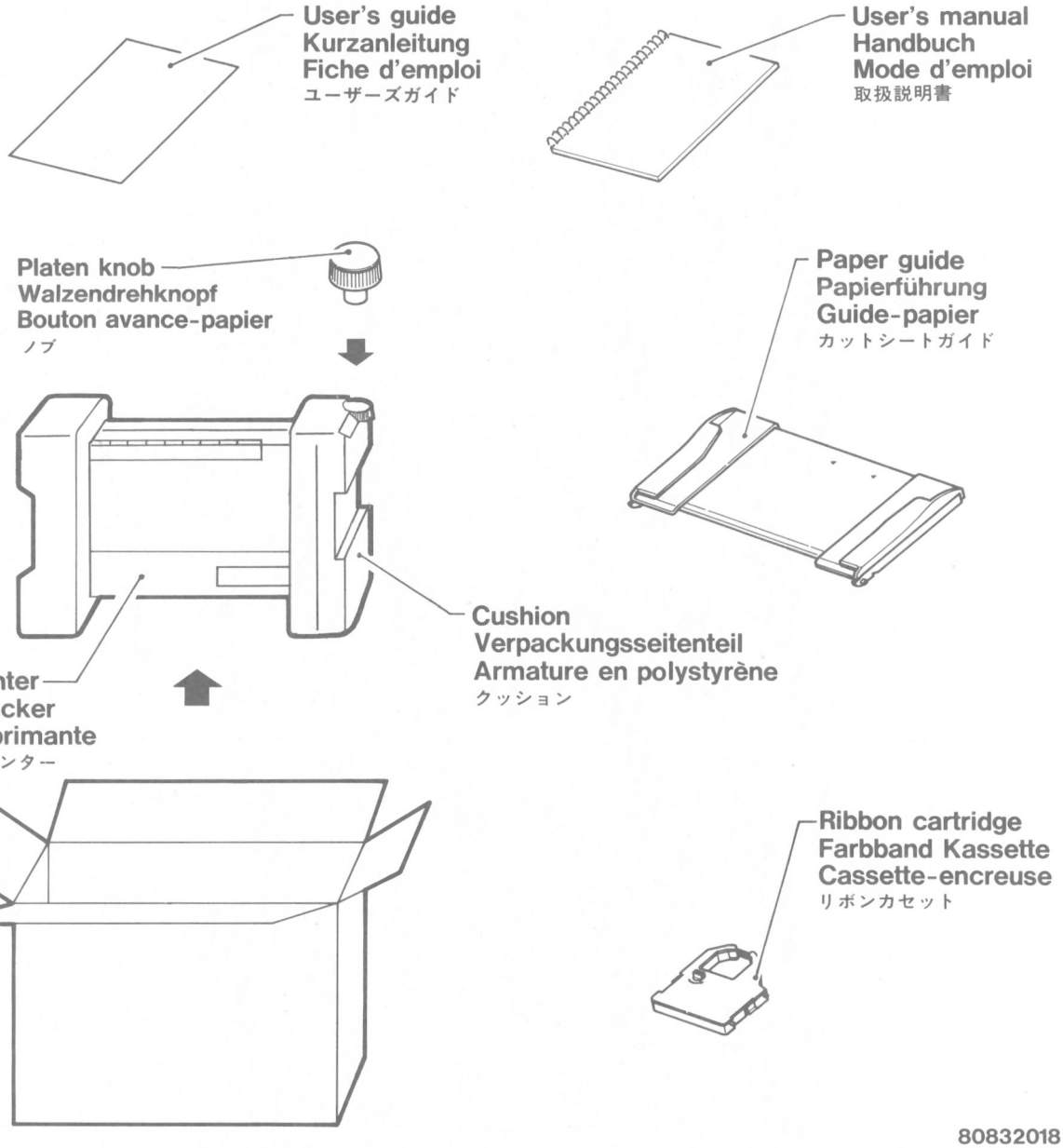
CAUTION

Following items are included in the carton box. Please look into user's manual before you start operation.

Folgende Einzelteile sind im Karton. Prüfen Sie jedes Einzelteil. Informieren Sie sich im Handbuch, bevor Sie den Drucker inbetriebnehmen.

Les objets ci-dessous se trouvent dans l'emballage. Veuillez consulter le mode d'emploi avant l'utilisation.

この梱包の中には、下記の品物が入っております。取扱説明書をよく御覧になってお使いください。



HOW TO LOAD A SINGLE SHEET

1. Check that the paper guide is mounted on the printer.

2. Disengage the tractor by moving the release lever at the back of the printer to the down position. This lever must always be in the down position for single sheet feeding.

3. Turn on the power switch. When you switch the power on, you will hear a short beep tone and the Power indicator on the control panel will flash. This is the printer's paper-out signal.

4. Place a single sheet in the paper guide and insert it down into the entry slot. You will feel a slight resistance as the paper engages the paper detector.
   Work the paper past this resistance and gently push it down as far as it will go.

5. Move the bail lever forward. When the bail opens, the printer will feed the paper automatically.

6. Move the bail lever back. The paper will feed slightly forward again, ending in position to print with a top margin of about one inch.

Einlegen eines Einzelblattes

1. Prüfen Sie, ob die Papierführung auf dem Drucker montiert ist.
2. Lösen Sie die Traktormechanik, in dem Sie den Papierwahlschalter nach hinten (auf Einzelblatt) stellen. Bei Einzelblattbetrieb muβ dieser Hebel immer hinten stehen.
3. Schalten Sie den Drucker ein. Er meldet sich mit einem Signalton, und die Power-Anzeige blinkt. Das ist die Papierende-Meldung des Druckers.
4. Legen Sie ein Einzelblatt in die Papierführung und führen Sie es in den Schacht ein. Wenn das Blatt den Papier-Ende-Sensor passiert, werden Sie einen leichten Widerstand feststellen. Schieben Sie das Blatt über diesen Widerstand hinweg soweit in den Schacht, wie das möglich ist.
5. Stellen Sie den Freigabehebel in seine vordere Position, der Druckkopf fährt in eine mittlere Position, und der Drucker zieht das Papier automatisch ein.
6. Stellen Sie den Freigabehebel wieder nach hinten. Der Druckkopf fährt in seine Ausgangsposition, und das Einzelblatt ist in seiner Druckstartposition ca, 2.5 inch unterhalb des oberen Blattrandes.

Comment introduire une feuille individuelle?

1. Verifiez, si le guide-papier est installé.
2. Débrayez le tracteur en poussant le levier, qui se trouve en arriére de l'imprimante. Ce levier doit rester dans la position basse pendant l'alimentation des feuilles individuelles.
3. Mettez l'imprimpante en marche. Lorsque vous la mettez sous tension, vous entendrez un signal et l'indicateur "Power" va s'allumer, ce qui indique qu'il n'y a pas de papier dans l'imprimante.
4. Mettez une feuille individuelle dans le guide-papier et pousser-la dans la fente. Vous aller ressentir une resistence lorsque la feuille passe le détecteur du papier. Continuez á la pousser doucement aussi loin que possible.
5. Mettez le levier de la barre presse papier en avant. Cela va faire introduire la feuille individuelle automatiquement.
6. Poussez le levier en arriere. La feuille, va avancer encore un peu en s'arrêtant en position de debut d'impression.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS MAIL PERMIT NO. 302 EL TORO, CA.

POSTAGE WILL BE PAID BY ADDRESSEE

STAR MICRONICS, INC.
P.O. BOX 1630
EL TORO, CA. 92630

star micronics

The ImagePower™ Printers

80832024

STAR QUALITY IN EVERY RIBBON CARTRIDGE.

Don't get caught short—order extra printer ribbon cartridges direct from Star. At quantity price breaks! And Star pays for the shipping costs!

Not only is this convenient, but these ribbon cartridges are a Star ImagePower product. Engineered to give you the highest quality printouts from your Star printer—with a 2,000,000 character life!

Just fill out the order form, then detach and mail it to Star. Or, for increased confidentiality, fold the panels together and staple or tape them securely. Once Star receives your order form, your ribbons will be shipped within 48 hours! We'll also send you another order form to mail in so you won't ever run out.

To keep your printer going, we'll keep the ribbons coming.

STAR IMAGEPOWER™ CARTRIDGE RIBBON PRICING

RIBBON NO.	FOR STAR MODELS	Suggested Retail for Each	3	6	9
80980780	NB-15/NB24-15	10.95	28.80	54.72	77.76
80980770	NB24-10	9.95	26.28	49.93	70.96
80980760	NX-15/ND-15/NR-15	9.95	26.28	49.93	70.96
80980750	NP-10/NX-10(C)/NL-10 ND-10/NR-10/Gemini II	6.95	18.90	35.91	51.03
80980730	NX-1000(C) Multi-Font	6.00	15.75	30.35	43.75
80980740	NX-1000(C) Rainbow (color ribbon)	10.50	27.75	52.30	74.65

MINIMUM ORDER: 3 RIBBONS

PLEASE, CREDIT CARD OR CERTIFIED CHECK ORDERS ONLY

star micronics
The ImagePower™ Printers

BILL TO: (as stated on credit card)

Name

Address

City State Zip

DELIVER TO: (no delivery to a P.O. Box address)

Name

Address

City State Zip

Qty.	Ribbon Number	For Star Printer Models	Price Per Quantity	Total
	80980780	NB-15/NB24-15	$.	$.
	80980770	NB24-10	$.	$.
	80980760	NX-15/ND-15/NR-15	$.	$.
	80980750	NP-10/NX-10(C)/NL-10 ND-10/NR-10/Gemini II	$.	$.
	80980730	NX-1000(C) Multi-Font	$.	$.
	80980740	NX-1000(C) Rainbow (color ribbon)	$.	$.

MINIMUM ORDER: 3 RIBBONS

ORDER SUBTOTAL	$.
Sales tax in CA., N.Y., & N.J. will be calculated when the order is processed by Star.	$
UPS delivery is prepaid by Star. NO DELIVERY TO A P.O. BOX ADDRESS	$ PAID
ORDER TOTAL	$

YOUR TELEPHONE NUMBER: (in case we have to call)

	AREA CODE	PHONE NUMBER	EXT.
DAY			
EVENING			

CREDIT CARD INFORMATION

☐ MASTERCARD ☐ VISA

CREDIT CARD ACCOUNT NUMBER

EXPIRATION DATE

BANK NUMBER (MASTERCARD)

NAME OF BANK

SIGNATURE DATE

FOR STAR USE ONLY
DATA PROCESSING

Authorization Number

Date

Terms Code

Customer Number

☐ Warranty ☐ Non Warranty

Company Number

Prepared by: Approved by:

Comments _____

_____

_____

The following questions are for statistical information only.

A. Are you ☐ Male ☐ Female B. ☐ Married ☐ Unmarried

C. Age: ☐ Under 18 ☐ 18–24 ☐ 25–34 ☐ 35–44 ☐ 45–54 ☐ Over 55

D. Check the highest level of education you have achieved:
☐ High school ☐ College ☐ College graduate ☐ Graduate school

E. Do you have children living at home? ☐ Yes ☐ No
If yes, in which of the following age groups?

☐ Under 6 years old
☐ 6–12 years old
☐ 13–18 years old
☐ 18 years & older

F. Total household income (last year):
☐ Under $20,000
☐ $20,000–$29,999
☐ $30,000–$39,999
☐ $40,000–$49,999
☐ $50,000–$59,999
☐ $60,000 or more

G. Your occupation:
☐ Management
☐ Teacher/Professor
☐ Sales
☐ Clerical
☐ Craftsman/Tradesman
☐ Government/Military
☐ Professional/Technical
☐ Homemaker
☐ Student
☐ Other _____

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO. 7463 NEW YORK, N.Y.

POSTAGE WILL BE PAID BY ADDRESSEE

STAR MICRONICS, INC.
P.O. BOX 2157
GRAND CENTRAL STATION
NEW YORK, N.Y. 10163

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

STAR MICRONICS, INC., LIMITED WARRANTY

STAR MICRONICS, INC., warrants this product to be free from defects in material and/or workmanship for a period of one year (if purchased after July 1, 1984) from the original date of purchase by the buyer other than for the purpose of resale. This warranty shall apply only if such original purchase by the buyer was made in the United States of America, or Canada.

This warranty shall apply only if the product fails to function properly under normal use. Should this product fail to be in good working order anytime during the one year warranty period, Star Micronics, Inc., will, at its sole option, repair or replace this product at no additional charge except as set forth below. The foregoing is STAR MICRONICS, INC., sole responsibility under this warranty, and any liability for incidental or consequential damages, is expressly disclaimed. Repair parts and replacement products shall be furnished on an exchange basis and shall be either new or reconditioned. All replaced parts and products shall become the property of STAR MICRONICS, INC.

Warranty cover will not be granted if, in the sole opinion of STAR MICRONICS, INC., the defect or malfunction was caused by accident, abuse or misuse, neglect, improper packing or improper modifications, service by other than an authorized STAR service center, or where the serial number or rating label has been removed, defaced or altered.

Requests for warranty service shall include the buyer's purchase receipt or other valid proof of date of original consumer purchase, including the serial number of the product when a request for warranty service is made. The buyer is responsible for returning the STAR product, properly packaged in its original container, or an equivalent, to the nearest authorized STAR service center or to the dealer from whom the product was purchased. Any postage, insurance or shipping costs incurred in presenting or sending the product for service is the sole responsibility of the buyer.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING THE WARRANTIES ON MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE AND NO WARRANTIES EITHER EXPRESS OR IMPLIED WILL APPLY AFTER THIS PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages for consumer products so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

PURCHASER'S RECORD

Model _____ Serial No. _____ Purchase Date _____

Dealer _____ Telephone _____

Address _____

City _____ State _____ Zip _____

CORPORATE HEADQUARTERS
Star Micronics, Inc.
200 Park Ave., New York, NY 10166

STAR MICRONICS REGIONAL OFFICES
15500 Rockfield Blvd. Irvine, CA 92718 714-586-8850
888 Washington St. Dedham, MA 02026 617-329-8560
500 Park Blvd. Itasca, IL 60143 312-773-3717

NATIONAL TECHNICAL SUPPORT
Star Micronics, Inc.
#3 Oldfield, Irvine, CA 92718 (714) 768-4340

See Reverse Side for Warranty Policy and Procedures.
Detach here and retain this section for your records.

Please take a few minutes to answer these questions. Your assistance will help us to better understand your needs and will allow us to contact you in the future should the need arise. Please print.

WARRANTY CARD
STAR MICRONICS PRODUCT REGISTRATION

Your Name _____

Address _____

City _____ State _____ Zip _____

Phone ( ) _____

Store where Purchased _____

Address _____

City/State _____ Date of Purchase _____

Model _____ Serial No. _____

1. Is this your first printer? ☐ Yes ☐ No (If no) What was your first printer? _____

2. With what brand of computer will you use your Star Printer? _____

2a. When did you purchase this computer? ☐ At the same time as the printer ____ Months ago

3. Which ***two*** factors most influenced your decision to purchase a Star Micronics printer?
   - ☐ Product features
   - ☐ Dealer recommendation
   - ☐ Store advertising
   - ☐ Better value
   - ☐ Friends recommendation
   - ☐ Have used at work or school
   - ☐ Star Micronics reputation
   - ☐ Magazine advertising

4. Which ***two*** printer features are most important to you?
   - ☐ Print speed
   - ☐ Easy to operate
   - ☐ Other _____
   - ☐ Buffer size
   - ☐ Most overall features
   - _____
   - ☐ Ability to print graphics
   - ☐ Dealer reputation
   - _____

5. Which ***two*** kinds of printing do you most frequently do?
   - ☐ Mailing lists
   - ☐ Accounting spreadsheets
   - ☐ Educational/Homework
   - ☐ Informal correspondence
   - ☐ Charts and Graphs
   - ☐ Business use at home
   - ☐ Formal letters
   - ☐ Balancing checkbook/Budget

6. Which ***two*** computer/software magazines do you most frequently read?

   a) _____ b) _____

7. What ***two*** general consumer, business, news, or special interest magazines do you regularly read?

   a) _____ b) _____

8. Would you like to receive occasional information on other Star products or related items? ☐ Yes ☐ No

WARRANTY

STAR MICRONICS AMERICA, INC., warrants this product to be free from defects in material and/or workmanship for a period of one year from the original date of purchase by the buyer other than for the purpose of resale. This warranty shall apply only if such original purchase by the buyer was made in the United States of America, or Canada.

This warranty shall apply only if the product fails to function properly under normal use. Should this product fail to be in good working order anytime during the one year warranty period, Star Micronics America, Inc., will, at its sole option, repair or replace this product at no additional charge except as set forth below. The forgoing is STAR MICRONICS AMERICA, INC., sole responsibility under this warranty, and any liability for incidental or consequential damages, is expressly disclaimed. Repair parts and replacement products shall be furnished on an exchange basis and shall be either new or reconditioned. All replaced parts and products shall become the property of STAR MICRONICS AMERICA, INC.

Warranty coverage will not be granted if, in the sole opinion of STAR MICRONICS AMERICA, INC., the defect or malfunction was caused by accident, abuse or misuse, neglect, improper packing or improper modifications, service by other than an authorized STAR service center, or where the serial number or rating label has been removed, defaced or altered.

Requests for warranty service shall include the buyer's purchase receipt or other valid proof of date of original consumer purchase, including the serial number of the product when a request for warranty service is made. The buyer is responsible for returning the STAR product, properly packaged in its original container, or an equivalent, to the nearest authorized STAR service center or to the dealer from whom the product was purchased. Any postage, insurance or shipping costs incurred in presenting or sending the product for service is the sole responsibility of the buyer.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO A PERIOD OF ONE YEAR FROM THE DATE OF PURCHASE AND NO WARRANTIES EITHER EXPRESS OR IMPLIED WILL APPLY AFTER THIS PERIOD. Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages for consumer products, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

NATIONAL SERVICE HEADQUARTERS
STAR MICRONICS AMERICA, INC.
P.O. Box 1630
El Toro, California 93260

TotalCare Third-Party Service for STAR Micronics

"What do I do if my equipment needs service? Where can I get repairs? Do I have to take it to the dealer?" These and other service-related questions are conveniently answered for owners of STAR Micronics equipment through the Honeywell TotalCare Third-Party Service (TPS) program. STAR Micronics has selected this program in order to relieve their users of those concerns.

BENEFITS

Honeywell has tailored its TotalCare TPS program to the needs of today's business and professional users. Long a leader in the high-technology service market, Honeywell recognizes that a number of requirements must be met if service/maintenance offerings are to benefit the user. Consider the following features:

- One-call sevice – Our goal is to provide service with a single call whether your equipment is repaired onsite by one of our Customer Service Engineers or at a Honeywell Service Center.
- Network of spare parts – Spare parts are located at Honeywell parts depots throughout the United States, so you can count on prompt turnaround.
- Backup support from STAR Micronics – Honeywell and STAR Micronics work together to help provide appropriate effective service.

SCOPE

TotalCare TPS is provided by a single, dedicated support organization – Honeywell's Customer Services Division (CSD). The TotalCare TPS program offers the following support service options to help ensure that your equipment will be available when you need it:

- Onsite Maintenance Service
- Customer-Assisted Maintenance Program (CAMP)
- Warranty Service
- Non-Contracted Service

ONSITE MAINTENANCE SERVICE

Honeywell offers you onsite service for your STAR product providing it is attached to a computer system where Honeywell has an onsite service plan. This is a complete annual maintenance program with the following features to help meet your needs.

- Remedial Maintenance
- Toll-free access to Honeywell's National Response Center, 24 hours a day, 7 days a week, to request remedial maintenance service
- Onsite visits by CSD support personnel, when necessary

Standard Onsite Service

Standard onsite service is performed on an on-call basis during Honeywell's normal working hours (8:00 A.M. to 6:00 P.M., Monday through Friday, excluding local Honeywell holidays). If your site is within 200 miles of an authorized CSD service location, Honeywell will respond as soon as possible, but normally during the next business day after the call is received.

CUSTOMER-ASSISTED MAINTENANCE PROGRAM(CAMP)

In addition to traditional onsite service, TotalCare TPS offers CAMP services, which allow you to reduce service costs by participating in the process. If your unit malfunctions, you disconnect it and return it to Honeywell. When it has been repaired or replaced, you reinstall it. If you purchase spare units, your downtime can be even further reduced because faulty ones can be replaced immediately if necessary. Honeywell's CAMP program offers the following options:

- CAMP Walk-in service
- CAMP Mail-in service

CAMP Walk-in Service

With this annual maintenance plan, you bring the inoperable unit to a designated Honeywell Service Center to be repaired. A Honeywell representative will let you know when the repaired unit is ready for you to pick up. This is normally three business days after you bring the unit to the Service Center.

CAMP Mail-in Service

Under this annual maintenance plan, the customer mails the inoperable unit to a Honeywell Service Center. A repaired unit will normally be mailed back to you within three days after the unit was received by Honeywell.

To support the CAMP Mail-in plan, you may wish to purchase spare units to be kept at your location. This would allow your operation to continue while the unit is being repaired. The number of spares is determined by your system and operational requirements.

WARRANTY SERVICE

As part of the TotalCare TPS program, Honeywell will provide warranty repair service during STAR Micronics warranty period. All STAR Micronics customers must provide a dated proof of purchase sales receipt to Honeywell at the time warranty service is requested. Warranty service is provided on a walk-in or mail-in basis during the warranty period, whichever is more convenient.

If a maintenance contract is requested after the STAR Micronics warranty period has expired, Honeywell requires an inspection of the equipment before coverage can begin. The inspection can be performed onsite, or on a walk-in or mail-in basis at the current non-contract service rates.

NON-CONTRACTED SERVICE

Customers who do not contract for Honeywell TotalCare TPS service after the STAR Micronics warranty has expired can still obtain service from Honeywell. Such services are available on a walk-in or mail-in basis from one of Honeywell's convenient Service Centers at the current non-contracted rates.

Onsite maintenance is also offered to non-contracted customers on an "as available" basis, if the equipment is attached to Honeywell maintained systems.

CUSTOMER RESPONSIBILITY

To take full advantage of Honeywell's TotalCare TPS service and to enhance equipment availability, customers must ensure that the site and environmental conditions specified by STAR Micronics are continuously maintained at their site.

Utilizing STAR's Technical Support Services

From time to time you may find yourself in need of technical assistance with your Star Micronics printer. We provide, as a free service, superior technical support. The following is a guideline to obtaining and utilizing our technical support services.

BEFORE YOU CALL – Our Technical Support staff is always available to assist with problems related specifically to our printers. You may avoid the time and expense of a long-distance phone call by first following these suggestions:

THE MANUAL – Misunderstanding instructions is the most common source of error. Please reread the manual and use the Table of Contents and/or the Index for help.

DETERMINE FIRST IF IT IS TECHNICAL SUPPORT THAT YOU NEED – If you have sales questions or parts requests or need our general offices, please use one of the phone numbers below:

(714) 768-0250 Parts Orders
(714) 768-3470 Technical Training
(714) 768-7203 General Offices

IF YOU NEED TO CALL – Be able to answer the questions below:

SELF-TEST – Does the printer perform the Self-Test function? Refer to the User's Manual for this procedure.

SOFTWARE – If your problem occurs within a Software Package program, exit the program and go into BASIC. Does the problem occur using BASIC? Does the problem appear in all your programs or one program specifically?

WHEN CALLING OUR TECHNICAL SUPPORT DEPARTMENT – Be prepared. Complete the Customer Service Form in its entirety, a sample of which is provided at the end of this article. Only with ALL of the information requested can we give you accurate and speedy service.

If you call, be sure to have the completed form in front of you in order to minimize the time for the call. Ideally, when calling, you should have access to your printer/computer system. For Technical Support Service please call us (the most expedient way for an answer) at:

(714) 768-4340 National Technical Support

If you must seek assistance in writing, please enclose the completed Customer Service Form and any printouts that might illustrate the problem. Again it is imperative that the Customer Service Form be filled out, as to avoid delays for lack of information. If necessary, please write us at:

STAR MICRONICS AMERICA, INC.
National Support Services Headquarters
#3 Oldfield
Irvine, CA 92718

CUSTOMER SERVICE FORM – The following form should be filled in completely before you seek assistance. Should you need additional forms, feel free to copy the forms for your use.

STAR MICRONICS CUSTOMER SERVICE FORM

Serial No. _____
Phone# Business ( ) _____ Home ( ) _____
Name: _____
Address: _____
City, State & Zip: _____
Hours available for return call: _____
Hardware Configuration: _____
Computer Brand & Model: _____
PRINTER MODEL: _____
Operating System and Revision Level: _____
Software Used: _____
Printer DIP Switch Settings: _____
Description of the problem including actions taken before the problem occured: _____

PRICING

Refer to the accompanying price list (Order No. GP89) for pricing information on all of these TPS services.

ADDITIONAL SERVICE/CONTRACT INFORMATION

To obtain a service contract or for further information regarding the TPS program for STAR Micronics equipment, call the Honeywell Telemarketing Center toll-free at **(800) 328-5111, extension 2756.**
(In Canada – 416-499-6111)

This document presents an overview of the services that comprise Honeywell's TPS program. Your contract may contain additional terms.

Honeywell disclaims the implied warranties of merchantability and fitness for a particular purpose and makes no express warranties except as may be stated in its written agreement with and for its customer.

In no event is Honeywell liable to anyone for any indirect, special or consequential damages. The information and specifications in this document are subject to change without notice. Consult your Honeywell Marketing Representative for product or service availability.

HONEYWELL THIRD-PARTY SERVICE MAINTENANCE CENTERS FOR STAR MICRONICS AMERICA INC.

LOCATION/AREA	ADDRESS	CITY	ST	ZIP	PHONE
HONEYWELL ANAHEIM *	405 N. MULLER	ANAHEIM	CA	92801	714-991-8300
HONEYWELL ATLANTA *	2801 BUFORD HWY, SUITE 123	ATLANTA	GA	30329	404-982-2320
HONEYWELL BOSTON *	3 NEWTON EXECUTIVE PARK	NEWTON	MA	02162	617-923-7695
HONEYWELL CHICAGO *	4849 N. SCOTT STREET, SUITE 101	SHILLER PARK	IL	60176	312-671-1800
HONEYWELL DALLAS *	13239 VALLEY BRANCH	FARMER'S BRANCH	TX	75234	214-241-6046
HONEYWELL DENVER *	7100 EAST BELLEVIEW, SUITE 12-C	ENGLEWOOD	CO	80111	303-779-6479
HONEYWELL DETROIT *	338 EAST TWELVE MILE ROAD	MADISON HEIGHTS	MI	48071	313-548-3550
HONEYWELL HONOLULU	550 PAIEA STREET	HONOLULU	HA	96819	808-736-2905
HONEYWELL HOUSTON	4501 S. PINEMONT #108	HOUSTON	TX	77041	713-957-7530
HONEYWELL LOS ANGELES	20600 GRAMERCY PLACE	TORRANCE	CA	90501	213-599-8618
HONEYWELL MIAMI	8685 NW 53 RD TERRACE, SUITE 106	MIAMI	FL	33166	305-592-5293
HONEYWELL MINEAPOLIS	7300 METRO BLVD.	EDINA	MN	55435	612-830-3899
HONEYWELL NEW YORK *	TWO PENN PLAZA, SUITE 1100	NEW YORK	NY	10121	212-512-0671
HONEYWELL PHILADELPHIA	1 BALA PLAZA SUITE 140	BALA CYNWYD	PA	19004	215-839-6648
HONEYWELL PHOENIX *	5115 N. 17TH AVE, M/S K76	PHOENIX	AZ	85017	602-862-3577
HONEYWELL PITTSBURGH	5 FOSTER PLAZA BLDG, 651 HOLIDAY D	PITTSBURG	PA	15220	412-928-4337
HONEYWELL SAN DIEGO	3860-A CALLE FORTUNADA	SAN DIEGO	CA	92123	619-576-9231
HONEYWELL SAN JOSE *	1425 KOLL CIRCLE, SUITE 106	SAN JOSE	CA	95112	406-288-7443
HONEYWELL SEATTLE *	636 INDUSTRY DRIVE	TUKWILA	WA	98188	206-575-0404
HONEYWELL ST LOUIS *	12144 LACKLAND ROAD	ST. LOUIS	MO	63146	314-576-2606
HONEYWELL TAMPA	9721 EXECUTIVE CTR DRIVE #113	ST. PETERSBURG	FL	33702	813-576-1338

*=Combination Mail-In or Walk-In Service
=Walk-In Service Only

Together, we can find the answers.

Honeywell

Honeywell Information Systems
U.S.A.: 200 Smith St., MS 486, Waltham, MA 02154
Canada: 155 Gordon Baker Rd., Willowdale, ON M2H 3N7